



Customer Case Study **Edcouch Elsa ISD**

District Wide Security Cameras

THE CUSTOMER

Located in Hidalgo, County, Texas, Edcouch Elsa ISD is an independent school district with approximately 8 school campuses and 5,200 students. This district is located in close proximity to the Southernmost US border with Mexico.

THE CHALLENGE

The district purchased a security camera system for several school campuses from a national manufacturer a few years prior and had been having trouble with the image resolution, system reliability and camera quality. School security officials were not satisfied with the performance of the system and as a result, had suffered numerous after-hours security incidents at the school that could not be solved. In most cases, cameras captured the incident, but they were not able to identify the persons on video because of the sub-standard quality generated from the cameras and recorder.

The district decided it was time to invest in a district-wide video surveillance and management system that could meet their specific security needs.

THE SOLUTION

First Service Technology (FST) was selected by the district to install an IP Video Management System with megapixel camera technology from OpenEye. One of the critical factors that assisted the district in choosing this system was the web management component, which allows users to pull video using the OpenEye Report Star feature. The video quality from the OpenEye system installed and configured by FST technicians was far superior to the previous system and was used successfully during the first few days of operation to successfully identify and apprehend a suspect taking part in a crime on school campus.

FST installed the system district-wide, with centralized management and control from the district's Eagle Eye room located in the new Technology Center. In the future, the district plans on integrating this video surveillance and recording system with Access Control and alarm management for a true Unified Security ecosystem that will empower Security Administrators to automate school lockdowns with the touch of a button while having complete visualization and alarm coverage across all campuses.

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